



Dear Guest,

We strive to provide you with a clean, safe, enjoyable and relaxing holiday experience. The following House Rules have been created to protect the well-being of all hotel Guests, unit owners, and the entire Vida Homes community.

As our Guest, by reading and signing your resort registration form, you are agreeing to abide by all our Resort Policies, Terms and Conditions, and House Rules; and to ensure that each in-house Guest is aware of the agreement between the Vida Homes Condo Resort and the Guest.

— Vida Homes Condo Resort management

## House Rules

1. The resort is authorized to accommodate Guests with confirmed bookings. We require valid contact information from the Guest making the reservation — including their (a) first and last name, (b) address, (c) phone number, and (d) signature. The names of all Guests occupying the room must be registered. Upon check-in, Guests must present the following:
  - Passport or any valid government/company identification card
  - A copy of the reservation confirmation or booking voucher with indicated information as follows:
    - a. Guest name
    - b. Date of accommodation
    - c. Booking reference or confirmation number
    - d. Apartment or unit category and inclusions
    - e. Number of persons staying in the apartment

2. Maximum occupants per apartment category are as follows:

- Premium Villa 6 persons
- Premium Penthouse Beach View 4 persons
- Deluxe 2-Bedroom Pool View 4 persons
- Premium 1-Bedroom Beach View 2 persons
- Deluxe 1-Bedroom Pool View 2 persons

3. Guests are obliged to pay the full amount upon arrival – based on the length of stay, apartment/villa and inclusions. Transfer and tour charges, meals and beverage consumption (if applicable) are charged to the Guest and paid upon check-out. Please personally sign the bills/tabs for all hotel services.

4. For Guests arriving earlier than the standard check-in time of 2:00 PM, or departing later than 12:00 NN, the Resort may offer to store the Guest's luggage until the reserved apartment is ready. Early check-in and late check-out are subject to room availability, and must be arranged prior to arrival. For confirmed bookings, the Resort is obliged to accommodate Guests between 2:00 PM and 10:00 PM, unless the booking stipulates otherwise. A surcharge of the full day's rate may apply for late check-out or early check-in.

5. The length of a Guest's stay as indicated in their reservation/booking confirmation must be strictly observed. Check-out time is at 12:00 NN on the check-out date. Additional surcharge will be applied if the apartment is not vacated by this time. In the event that Guests fail to vacate the room at 12:00 NN, or if the Guest is not present in the Resort and the room is already reserved to another Guest, the Resort reserves the right – with a three-member committee in attendance (housekeeping, management and security) – to document the Guest's personal belongings and to store them in a safe place so that the room can be occupied by the next Guest for whom it has been reserved.

6. In case of extension of stay, the Resort has the right to offer a different apartment if the current apartment is no longer available.

7. All Guests must fill up the mandatory health declaration form to declare their current health condition and travel history for the past fourteen (14) days, and submit it to the Reception upon check-in.

8. Checking of body temperature using a thermal scanner at the hotel entrance shall be undertaken for all Guests by Resort personnel. Only Guests cleared during screening shall be allowed to enter the Resort perimeter to check in. Those with fever and flu-like symptoms will not be allowed to enter the establishment and will be referred to the nearest hospital or to the Barangay Health Emergency Response Team in accordance with the Department of Health prescribed protocol.

9. The Resort will promptly seek medical assistance if a Guest becomes ill or injured or, as the case may be, arrange for the Guest to be taken to a hospital. All related expenses

incurred thereafter must be paid by the Guest. **Please contact the Reception at +63 917 531 7846 or +63 939 907 5141** to request for assistance.

10. Practice at all times the minimum health protocols, such as wearing of face mask and/or face shield in all public places, frequently washing of hands with soap, maintaining physical distancing in public places, and covering your mouth or nose when coughing or sneezing. Guests shall be advised to disinfect their shoes using sanitizing mats provided at the entrance.
11. The use of the apartments/villas for purposes other than lodging is not allowed. Meetings, parties, gatherings and other unsanctioned activities are strictly prohibited.
12. Loud disturbances and/or noise nuisance (bluetooth speaker, karaoke, etc.) are not allowed or tolerated within the Resort premises. In the event of a disturbance, a polite request will be given to reduce the noise. If the request is not followed, the Guest will be asked to leave the Resort and will not be given a refund.
13. An in-house Guest may receive visitors in their apartment between 8:00 AM and 8:00 PM only. Visitors are allowed in the Resort premises until 9:00 PM only. Visitors must register at the Reception and present a valid identification card. The "no ID, no entry" policy is strictly implemented. In-house Guests are responsible for their own visitors.
14. The number of visitors who may be accommodated by in-house Guest is as follows:
  - 1-Bedroom Apartment      2 visitors (max) at a time (per unit)
  - 2-Bedroom Apartment      4 visitors (max) at a time (per unit)
  - Premium Penthouse      4 visitors (max) at a time (per unit)
  - Premium Villa      6 visitors (max) at a time (per unit)
15. A maximum of two (2) Guests' visitors (non-registered) per unit may use the swimming pool facilities free of charge. Surcharge may apply to other Guests' visitors in excess of the two.
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16. The swimming pools are open from 8:00 AM until 9:00 PM. Suitable swimwear is required. Please observe all pool rules and safety regulations. Children are to be supervised by an adult at all times.
17. For safety reasons, it is not allowed to leave a child (under 10 years of age) without adult supervision inside the apartment/villa, at the swimming pools or on the beach.
18. It is not allowed to move furnishings or bring accessories (that are the property of the Resort) outside the premises of the apartment. It is also not allowed to interfere with the electrical network or any other installations in the apartments or on the premises of the Resort without the consent of the Resort management.
19. Smoking is strictly prohibited inside the apartments/villas, pool bar, tiki hut and swimming pools. A designated area for smoking is located at the terrace or balcony. Smoking inside the apartment will incur a US\$50 cleaning fee.

20. Guests who chose to bring their own alcoholic and non-alcoholic beverages must consume those inside their apartments/villa. Outside food and drinks are not allowed in public areas such as the pool bar, swimming pools and garden areas.
21. Access to our WiFi is free for all of our in-house Guests. The WiFi reception may fluctuate depending on the room's location, status of WiFi equipment and interference from other local wireless reception.
22. Guests who carry licensed firearm(s) are requested to submit their firearm(s) at the Reception for safe storage. There is no exemption to this policy for any private individual, even those licensed and permitted to carry a firearm openly or concealed. Firearms shall not be brought inside places of worship, public drinking and amusement places and all other commercial or public establishment.
23. Guests are obliged to turn off all water faucets, lights and appliances and lock the doors when they leave the apartment/villa.
24. Pets are not allowed inside the Resort.
25. Do not leave your valuables unattended. The Resort management and staff will not be liable for any loss or damage to your personal belongings. Valuables should be stored in the safety deposit box provided. You are advised to lock your apartment/villa and deposit the key at the Reception when leaving the Resort.
26. Any damage or stains on furniture, linens, towels, appliances, as well as missing inventory and broken items shall have corresponding charges which will be paid upon check-out.
27. All cancellations and changes in bookings made less than seven (7) days before the check-in date will incur a 100% cancellation fee. In case of overpayment, a cash refund will not be granted, but the amount of overpayment can be used in meal and beverage consumption, massage, or transfer services.
28. All Guests are obliged to observe the provisions of these house rules. In the event of a breach of these rules, the Resort has the right to repudiate the agreement on the provision of accommodation services before the agreed period has elapsed.
29. Vida Homes Condo Resort reserves the right to amend, modify, change, cancel or add Resort policies, House Rules, terms and conditions at any time without prior notice. The Resort management welcomes your feedback and suggestions to improve the Resort's services.